

General Policy for Students:

- **No Refunds:** Once payment is made, it is non-refundable, non-exchangeable unless the class is canceled by PMT Dance Studio or has a substitute that was announced AFTER the time of purchase. The latter of these two stipulations only apply towards Drop In classes.
- **Lateness:** Students will not be permitted into class more than 20 minutes after it starts. This is also at the teacher's discretion – meaning that if a teacher decides that they do not want any late students, they have the right to deny entry. NO refunds or exchanges will be given for late arriving students.
- The customer is responsible to make sure they meet the minimum level requirements of the class(es) they attend. They are also responsible to be prepared for the class and to be dressed appropriately.
- Customers agree to follow all classroom rules and etiquette detailed by either the teacher OR PMT Dance Studio. This includes dressing appropriately, behaving in a manner that is not disruptive to the teacher or other students and performing the required elements of a class.
- While we will absolutely try our best, we cannot guarantee the complete satisfaction of all student, students are responsible for researching a dance genre, class or teacher prior to taking a class. Our website and staff are available to assist to the best of their ability.
- If a class is at capacity, we reserve the right to deny entry to unpaid OR late arriving students. PMT Management reserves the right to set the class capacity at our discretion, solely.
- **Rewards Program:** Students earn 6.5% on every purchase in points redeemable as credit towards purchases. 1 point is equal to \$1. A minimum of 10 points (equivalent to \$10) must be collected for redemption. Points do not expire. Reward points are given to purchases made OR redeemed on site or for purchases made through the MindBody app. Bookings made via ClassPass, FitReserve and other third party sites are not eligible for Rewards Points. This program is separate from any other Rewards Programs.

Drop In Classes & Class Cards:

Single Class Purchases are exchangeable only if the customer did not attend a class AND the class was not full. Otherwise, there are no exchanges and all sales are final.

5, 10 and 20 class cards expire 1 year from date of redemption. Purchaser has 6 months to redeem their class card (from the date of purchase). The date of redemption is defined as the date in which the purchaser/customer activates their class card/membership. The One Card (TOC) expires 3 months from the date of redemption. After this time, the card is subject to a \$10 service fee and fees associated with price differences between the time of purchase and the time of redemption (if applicable).

Class Cards may only be used by the purchaser and cannot be shared by multiple users. Class cards are only valid towards regularly offered drop in classes and may not be applied towards Youth Programs, Performance Programs or special guest classes.

The expiration date of 5, 10 and 20 class cards may be extended for 30 days for a fee of \$20.00.

The One Card is valid towards ONE teacher or their substitute teacher. The One Card can be extended, at no additional cost, if a teacher has been absent during any portion of this card's life.

If there is an extenuating circumstance, such as serious injury or illness, death in the family or some other unforeseen circumstance, class cards may be transferred, suspended or exchanged. All requests to do this must be approved with written consent by PMT Management, for which PMT Management is the sole judge. PMT Dance Studio is not obligated to accommodate any requests for exchange, transfer or suspension of service. Please email pmthouseofdance@aol.com to inquire.

All purchases are NON-REFUNDABLE. No exceptions.

Membership:

1. Membership does not include free classes in our Kid Hop, Youth or Junior Company classes. The 10% discount may be applied to these purchases, however.
2. Your membership can be activated any time within six months of the purchase date. If it is not redeemed within 6 months, it will automatically be activated 6 months from the purchase date.
3. Requires Member Agreement before activation.
4. Performance Workshops: 6 month members are entitled to 3 performance workshops. Year Members are entitled to 7 performance workshops. However, membership should be active for the duration of the performance season. If a member enrolls in a workshop but does not complete the workshop, a cancellation fee of \$75 per workshop shall be assessed. Exceptions shall be made for doctor verified injuries that occur during the course of a workshop. Exception shall be given in extenuating circumstances such as a death in family, at the sole discretion of PMT Management. This is because workshop spots are limited and student attendance and participation often dictates the success of a performance experience. Membership cannot be partially applied towards workshops or any other item or service.
5. Member Benefits are valid ONLY for the duration of your membership. Member benefits cannot be transferred. They cannot be combined with other discounts or special offers.
6. 10% discount is not valid toward events held outside of PMT Dance Studio's premises such as shows and events. This includes showcases.
7. Membership cannot be transferred. Membership benefits cannot be used by anyone other than the member.
8. Membership cannot be suspended or put on hold. Once activated, it cannot be de-activated or paused.
9. Membership fees are non-refundable. All purchases are final.
10. Certain purchases may not be available online (ie - merchandise or tickets). These purchases can only be made on premises with your membership card.

Workshops:

- General class cards are NOT valid towards Performance Workshops.
- Workshop Registration fees are only applicable towards to the workshop purchased. They can be applied towards any other classes or workshops.
- Missed or lost classes cannot be redeemed, exchanged or refunded. It is the student's responsibility to attend classes and make arrangements to make up missed material.
- **Performance is mandatory.**
- Students enrolling after the first day are responsible for picking up any missed material. In fairness to all students, late registering students will still have to pay the full registration fee. Students who do not meet the behavior, attendance or participation requirements of the course may be expelled from the workshop without refund – for which the teacher or PMT Management shall be the sole judge.
- There are NO refunds unless class is cancelled by PMT Dance Studio. Students will be allowed to enter class only after their registration is completed and their workshop(s) is paid for completely.
- LEVEL PLACEMENT
 - Note: Students do not have to place in Beginner Performance Workshops.
 - The first day of the workshop will act as a day to assess level placement in addition to a class day. Each teacher reserves the right to place students as they see fit. Students are responsible for making sure they meet the level requirement of the class. If teacher require extra rehearsals to meet the performance goal, you are obligated to meet that performance goal and any rehearsals deemed necessary by the teacher. If after the FIRST DAY either the student or the teacher assess that the student does not meet the level requirement for the performance workshop, you will be charged for a single class and CREDITED for the remaining difference. This credit may be applied to another workshop or any other purchase here at PMT and it does not expire. We strongly advise all students to make sure they meet the level requirement. 2 years experience is recommended for any Adv. Beg/Int. workshop. Drop in classes for most teachers are available to better assess your level. Please email with any additional questions.

Youth Program:

REFUND:

All registration fees are non-refundable and non-exchangeable with the following exception - A \$50 cancellation fee shall be applied if registration is canceled with at least 7 days notice (prior to the start of the class). No refunds, exchanges of any type shall be granted after this time. Semester tuition can not be carried over to other sessions or semesters. Students will be allowed to enter class only after their registration is completed and tuition is paid up to date. PMT Dance Studio is not required to schedule make up classes for students who are absent.

CANCELLATION

PMT Dance Studio reserves the right to cancel classes that do not meet the enrollment before the first class. Classes, faculty and schedule are subject to change.

CLASS SIZES

Class sizes are limited to keep the classes enjoyable and comfortable for our students.

SHOW TICKET & COSTUMING

Tickets for the show/recitals are sold separately and are NOT included in tuition.

Costume is not included.

SUPERVISION

Adult supervision ends at the end of each class. Students waiting for their parents past the class time will be instructed for pick up in our common area. Children are the responsibility of the parents upon the conclusion of class(es).

LOYALTY REWARDS

Students must be enrolled in a full season of our Youth Programs within the past year. Loyalty rewards do not apply to partial or half season enrollments.

Liability Waiver

All customers hereby release the PMT Dance Studio, its Board, staff and instructors from any and all claims for damages, injuries, theft or loss of property, which I may incur on the school premises.

Whether as an individual and as a parent/guardian/supervisor of a participant, customers understand and acknowledge that participation in PMT Dance Studio programs may expose them or any minor or persons under their supervision to activity-related risks and risk of accidental injury including death, damages or loss. It is understood that although precautions are taken by PMT Dance Studio, patrons are responsible for their own safety. Patrons are aware that there are certain risks involved when they or any minors or persons under their supervision participate in PMT Dance Studio programs and knowingly assume all risks and hereby collectively and individually release from responsibility and agree to indemnify and hold harmless the PMT Dance Studio, its officers, agents, board of directors, representatives, employees, independent contractors, volunteers and assigns from all rights, claims, demands, and injuries, including death, damages or loss of any kind, known and unknown, for which the participant/patron may sustain as a result of participating in any and all activities connected with or associated with such PMT Dance Studio programs. Patrons accept the responsibility that they and any minor or persons under their supervision have no physical or psychological condition that would prohibit themselves or anyone under their supervision from participation in PMT Dance Studio programs. Patrons agree that they have taken all precautions, including but not limited to, wearing proper attire, consulting a physician, consuming the necessary nutrition, bringing water or fluids as needed. They hereby authorize the PMT Dance Studio to act for me and any minor or persons under my supervision according to their best judgment in any emergency requiring medical attention.

Furthermore, patrons accept that they are responsible for their personal belongings and hereby indemnify PMT Dance Studio and its respective directors, agents, guest, customers, attendees, officers, employees and representatives from and against any and all claims, suits, proceedings, damages, judgments, and expenses (including, without limitation, reasonable attorneys' fees) or settlement thereof in connection with or arising from damaged or lost property.

Patrons do hereby release and grant permission for the PMT Dance Studio to use any photos of me or any minors or persons under my supervision for promotion and advertisement purposes without remuneration.

In participating in studio activities and programs, all patrons acknowledge and consent to the terms stated herein.